



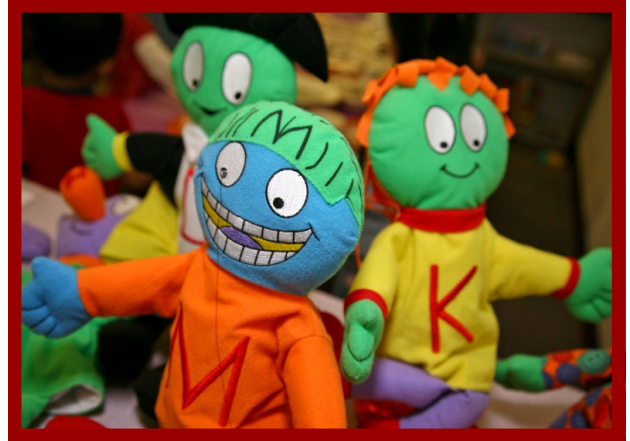
2010 - 2011
Parent Survey Results



San Antonio & Bexar County Head Start Program

Distribution and Responses:

- Each center distributed survey forms to parents/guardians of currently enrolled children
- In total, 3,326 parent surveys were returned
- 56% of respondents indicated it was their first year in the program



Overall what Respondents Thought:

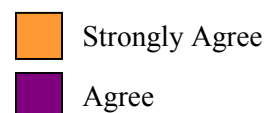
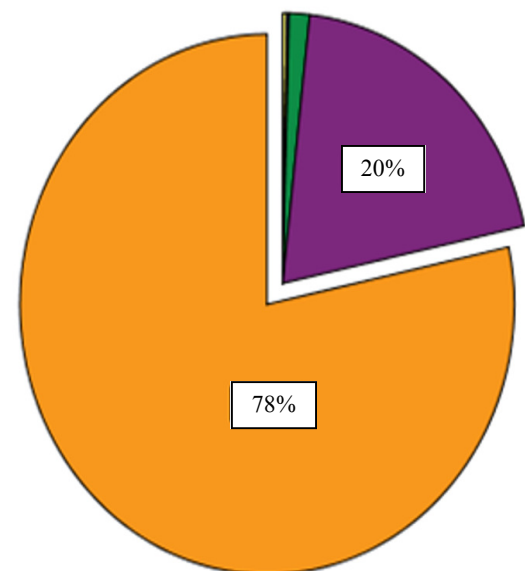
Facility and Hours:

- 78% strongly agree and 19% agree that they are satisfied with their center
- 69% strongly agree and 22% agree that they are satisfied with the hours at their center

Staff:

- 78% strongly agree and 20% agree that they are satisfied with the staff at their center
- 69% strongly agree and 25% agree that they have regular contact with their parent advocate/family service worker
- 62% strongly agree and 25% agree that their Parent Advocate/Family Service Worker provides them with assistance in meeting their needs

Overall Satisfaction with Services



San Antonio & Bexar County Head Start Program

Level of Satisfaction with Services:

- **Instruction:**
82% strongly agree and 16% agree that their child receives quality instruction
- **Mental Health:**
57% strongly agree and 26% agree that they were satisfied with mental health services
- **Medical/Dental:**
69% strongly agree and 24% agree that they were satisfied with medical and dental services
- **Meals:**
71% strongly agree and 25% agree that their child has positive meal experiences



Parent Involvement/Engagement:

- **Parents Welcome:**
79% strongly agree and 19% agree that they feel welcome at their child's center
- **Informed:**
78% strongly agree and 18% agree that they are informed of their child's educational progress
- **Parent Leadership Committees:** 55% strongly agree and 30% agree that their Parent Leadership Committee meetings are informative